

Your Claims Organization: Right the Ship

Taking Control and Getting Results Is Easier Than You Think

Five years of data generated from Rising's "Workers' Compensation Benchmarking Study"¹ shows that the highest performing claims professionals (top 24%) are primarily focused on utilizing and measuring outcomes, and better equipping their team with the right tools and training.

Those findings may not be groundbreaking. You may know exactly what you need to do to achieve "high performer" status but the path to getting there is blocked by budget, time, or other resource restraints.

That's Where We Can Help You

With our easy-to-implement platform and experienced guidance along the way, righting the ship is not the Herculean effort it sounds like and doesn't require nearly the resources you might think you need.

Acrometis is a company focused on helping our clients *reduce their cost of risk*. One way we do that is by reducing manual tasks in the claims process, automating many of the routine decisions with a rules-engine containing over 10,000 business routing rules.

The "So What?" ...

Adjusters whose days are spent focusing on administrative tasks and paperwork are not focusing on the claims themselves. How could they? That focus on busywork makes it easy to miss the early warning signs in a claim that could mean the difference between a positive outcome and a negative one.

When our platform takes that routine work off an adjuster's desk, they have time to devote their full attention to helping the injured worker overcome any barriers that they encounter on the road to recovery.

This deep adjuster involvement leads to better claims outcomes and reduced claim cycle times.

The necessary administrative and routine tasks once bogging them down are still getting done behind the scenes. Adjusters are only alerted if something is off-track.

Worried that it will take adjusters too much time to master?

We provide on-site training after implementation to ensure adjusters are comfortable with our systems. If you find that adjusters need a “tune-up” , or any time after an add-on or new feature, we can re-visit training.

The success of any platform such as this is two-sided and requires trust from your staff. We want to make them as comfortable with the new process as possible so they can use it to its fullest potential.

The “What Else Can You Do For Me?” ...

The expert guidance of ODG’s evidence-based treatment guidelines are embedded into our systems. Your adjusters have the industry’s best guidelines at their fingertips and are alerted when a claim is not on the predicted path. With the time they’ve now gained to take a holistic view of the claim they can take a leadership role in keeping all their claims on track, rather than putting out fires when the claim comes off the rails.

Another finding from the Rising surveys? Top performers leverage investments in new technology and advanced tools at a much higher rate than their lower performing peers.

Become a high performer-

Set yourself up for success with Acrometis.

¹ “How to Close the Claims Performance Gap”, Rising Medical Solutions, <https://www.risingms.com/research-knowledge/workers-compensation-benchmarking-study/how-to-close-the-claims-performance-gap/>